

Experience dealing with an  
Award Winning Business ...



with Award Winning products



Need to order toner?  
Place a service call?  
Upgrade your machine?  
Have an account enquiry?

You won't go to a call centre in a far off land.  
You call our offices at West Gosford where one  
of our friendly staff will be happy to help.



Unit 10, 15 Stockyard Place,  
West Gosford NSW 2250

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A Central Coast business for  
Central Coast business



At Sharp DS Central Coast, we are proud to be a Central Coast  
business that supports other Central Coast businesses.

We deliver an extensive range of hardware and software document  
imaging solutions and support for Central Coast businesses of all sizes.  
Our clients range from small offices to some of the region's largest  
commercial and government organisations.

Our merger with Gosford Business Machines in May 2013  
resulted in the capacity to offer our clients the largest range of  
products and services and the greatest number of field technicians  
on the Central Coast. In short this means:

- MORE PRODUCT CHOICE
- FASTER RESPONSE TIMES
- LESS DOWN TIME
- GREATER COST SAVINGS



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A level of service that exceeds your expectations

**Directors Nathan Walker and Nigel Neubauer brought more than 45 years combined industry experience to the business they established together in 2008.**

Their vision was to offer businesses on the Central Coast better service and more cost effective document imaging solutions than they could receive from Sydney or Newcastle based suppliers.

Both Nathan and Nigel maintain a hands-on approach to the business, delivering personal service to clients and training all staff to ensure the same commitment to service excellence, professionalism and results are upheld by all team members, from office staff to field technicians.

## OUR RANGE OF PRODUCTS

Sharp, Samsung and Kyocera. Some of the biggest names in print devices on the Australian market.

By partnering with these major brands we have the range and models guaranteed to suit any in house printing application and provide that product and the backup service that previously has been unavailable to businesses on the Central Coast.



## SERVICE TECHNICIANS AND SUPPORT

Our Service technicians carry a huge range of all necessary parts and consumables your equipment may require for servicing.

This limits downtime for you and ensures our technicians are working as productively as possible to limit call backs. Even if the part isn't in the technicians vehicle it is always on hand at our West Gosford warehouse.

All our technicians carry laptop computers with mobile internet technology allowing them to upgrade the firmware in your equipment to the latest version at any time. It is not uncommon for one of our technicians to attend your urgent service call inside 2 hours.



## SCANNING SOFTWARE SOLUTIONS

We offer a range of scanning software solutions for almost every requirement.

From Basic OCR engines to powerful Accounts Payable invoice processing software that integrates with most accounting applications.

When the time comes that the paper documents are building up in your filing cabinets and on your desks and documents are becoming very hard to find, Maybe its time to look at digital document archiving. And yes we do that too!



## IT SUPPORT AND TRAINING FOR YOU

Your new multifunction device can be the hub of the business in your office and it's essential that it is always operating at optimum performance.

To ensure your staff are using the equipment efficiently we offer a level of training after the machines installation. Throughout the term of the agreement full training is provided as long as it is needed, all at no extra cost.

Having trouble setting a paper size in a print job or trying to choose the best quality colour for a particular job? We are here... Through the remote support feature of our website www.sharpds.com.au we can control you, or your staff members PC's to help guide them through the best way to operate your multifunction device. Not only is it the quickest way to help but also teaches that operator, as they can see exactly what the technician is doing on their own screen in real time.



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